

Easy access to cost-effective connectivity with the Wisconsin DOA contract



Digital transformation and IT modernization are essential to creating a better resident experience. To increase civic engagement and satisfaction, government agencies need to have reliable, cost-effective, high-speed connectivity and a solid network foundation.

Procuring essential network services and network solutions can be complex, especially for government agencies with limited IT resources. Fortunately, the Wisconsin Department of Administration (DOA) has made it easier for state agencies to procure the IT services they need to enhance the lives of their citizens. Through the Wisconsin DOA master service agreement (MSA), cost-effective rates are available to agencies with pre-negotiated terms and conditions.

Reliable connectivity solutions

Spectrum Enterprise®, a part of Charter Communications, delivers solutions through the State of Wisconsin DOA technology services contract. Details are available on the [Wisconsin DOA website](#).

Fiber Internet Access: Achieve dedicated internet connectivity with symmetrical upload and download speeds and bandwidth up to 100 Gbps.

Spectrum Business Internet®: Support basic internet needs with three speed choices, up to 1 Gbps download speeds, unlimited bandwidth usage and no speed throttling.

Wireless Internet: Provide primary or secondary internet access over cellular technology with this all-inclusive wireless internet service.

Ethernet Services: Meet ever-growing data needs by connecting locations with a fast, reliable wide area network (WAN) solution backed by performance guarantees and built on a dedicated fiber infrastructure. Bandwidth up to 100 Gbps is available.

Cloud Connect: Extend your network with fast, secure and dependable private connections to cloud service providers.

Enterprise Network Edge: Improve the network experience for your teams when scalability, performance and flexibility are paramount to your business. Powered by Fortinet, the solution simplifies IT operations by providing SD-WAN, security and optional WiFi and switching in a multi-cloud-ready platform that brings together connectivity, equipment and network management to support both hybrid networks and workforces.

Managed Network Edge: Simplify the deployment and management of your network with this modular, all-in-one solution. Delivered over the Cisco Meraki platform, Managed Network Edge offers security, routing, SD-WAN, WiFi, switching, smart cameras, environmental sensors and the ability to work from anywhere there is an internet connection. Achieve flexibility, scalability with connectivity, equipment and network management from a single partner.

Managed Router Service: Efficiently route traffic and improve bandwidth use without investing in hardware or day-to-day management.

DDoS Protection: Help guard against malicious volumetric attacks designed to overload your network and prevent access to applications, systems and information with world-class distributed denial of service (DDoS) threat identification and mitigation.

Managed WiFi: Meet customer demands for reliable connections to the internet with ubiquitous coverage across your facilities and 24/7/365 support.

Enterprise Trunking: Maximize the value of premises-based PBXs with reliable, cost-effective, feature-rich and easy-to-scale PRI and SIP trunking solutions.

Unified Communications with WebEx: Answer communication and collaboration needs with a fully managed, cloud-based unified communications solution that brings together calling, messaging, meetings, virtual workspaces and more in a single application. Spectrum Enterprise Unified Communications (UC) with Webex delivers a unified experience for today's mobile, on-the-go workforce.

Hosted call center: Create reliable, consistent client interactions with the ability to scale to meet evolving needs and support call center operations with robust analytics, reporting, omnichannel communications and CRM integration.

Spectrum Business Voice: Get reliable calling with better features for your business. You'll get everything you need to stay connected 24/7/365.

Set Back Box TV: Provide a reliable and homelike TV viewing experience that improves loyalty, satisfaction and entertainment through a large variety of channel lineups, premium packages and on-demand content.

Fiber Connect Plus TV: Deliver an HDTV experience that informs and entertains with a direct connection from the cable wall outlet to the TV, eliminating the need for in-room equipment.

Spectrum Business TV®: Offers the programming, pricing and packages you need for smaller implementations to keep your customers happy — all with no contracts.



We're committed to Wisconsin¹

1.5 million
residents served

900+
Wisconsin communities
served

3,700
Wisconsin-based
employees

\$537 million
2022 capital investment²

\$668 million
initiative to expand broadband
availability to unserved communities



A partner you can trust

In addition to the right internet, network, voice and TV solutions, you need a strategy and a trusted partner for your digital transformation to be successful. Spectrum Enterprise understands no two government agencies are the same. This knowledge has helped us to successfully serve local and state governments nationwide for over two decades.

We put the needs of our clients first and are committed to ensuring an exceptional client experience with:

- Managed network services solutions to improve network performance and prepare your technology infrastructure for today's needs and the demands of tomorrow's opportunities.
- Dedicated account teams and local technicians.
- 24/7/365 U.S.-based support.
- An end-to-end service level agreement (SLA) that ensures 99.99% availability and uptime.

As one of the largest network services providers in the nation, Spectrum Enterprise designs and implements large, complex infrastructure and voice projects. We are the recipient of multiple awards, including the 2023 TMC Unified Communications Product of the Year Award and the 2022 Cisco Market Innovation Managed Service Provider Partner of the Year.

Learn more and connect with a government IT expert on our [website](#).

1. All data as of August 3, 2023, unless otherwise noted.
2. January 1, 2022 - December 31, 2022.

About Spectrum Enterprise®

Spectrum Enterprise®, a part of Charter Communications, Inc., is a national provider of scalable, fiber technology solutions serving many of America's largest businesses and communications service providers. The broad Spectrum Enterprise portfolio includes [networking and managed services solutions: Internet access, Ethernet access and networks, Voice and TV solutions](#). The Spectrum Enterprise team of experts works closely with clients to achieve greater business success by providing solutions designed to meet their evolving needs. For more information, visit [enterprise.spectrum.com](#).

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