

Easy access to cost-effective connectivity in New York State



Spectrum Enterprise® is local and proud to serve New York State.

Digital transformation and IT modernization are essential to creating a better resident experience.

Innovations and system efficiencies that can increase civic engagement and satisfaction require government agencies to have reliable, cost-effective, high-speed connectivity and a solid network foundation.

Procuring the essential network services and network solutions can be complex, especially for government agencies with limited IT resources. The New York State Office of General Services (OGS) has a centralized system for state agencies to procure the IT services they need to enhance the lives of their residents. Through the OGS centralized contract awards, discounted rates and terms and conditions are pre-negotiated, which means approved public entities can more quickly and easily access the technology solutions they need. Spectrum Enterprise is one of multiple contractors available under these centralized contract awards.

Explore services custom-built for government demands.

Telecommunication Connectivity Services (TCS)

Group: 77017 | **Award:** 23100 | Lot 1, 2

Contract #: PS68706

- Fiber Internet Access (speeds up to 100 Gbps)
- Spectrum Business Internet®
- Ethernet Services
- Enterprise Trunking (PRI and SIP)
- Set Back Box TV
- Fiber Connect Plus TV
- SpectrumU TV
- Spectrum Business TV®

Information Technology Umbrella

Group: 73600 | **Award:** 22802 | Lot 3

Contract #: PM69834

- Cloud Connect
- Enterprise Network Edge
- Managed Network Edge (WiFi, smart cameras, switching and teleworker services are available.)
- Managed Router Service
- DDoS Protection
- Unified Communications with Webex

Support you can count on.

Our services are backed by powerful service-level agreements (SLA) and support, including:



100% uptime SLA guarantee.¹



20+ years of experience designing, implementing and managing IT solutions for state and local governments.



24/7/365 U.S.-based support.



A dedicated, locally based government account team.

1. Applies only to Fiber Internet Access, Ethernet Services, Cloud Connect and Enterprise Trunking.



Spectrum Enterprise is invested in New York State.

3.5M

customers served²

10,300+

NY State-based employees

1,100+

communities served

\$701M

2022 capital investment³

A partner you can trust

In addition to the right internet and network solutions, you need a strategy and a trusted partner for digital transformation to be successful. Spectrum Enterprise, a part of Charter Communications, understands no two governments are the same. This awareness has helped us to successfully serve local and state governments nationwide for over two decades.

We put the needs of our clients first and are committed to ensuring an exceptional client experience with:

- Dedicated account teams and local technicians.
- 24/7/365 U.S.-based support.
- End-to-end performance all the way to the client suite.

We can help enhance your internet and network services to enable New York State communities to thrive.

[Learn more](#) and connect with a government IT expert on our website.

2. All data as of December 31, 2022, unless otherwise noted.

3. January 1, 2022 – December 31, 2022.

About Spectrum Enterprise

Spectrum Enterprise, a part of Charter Communications, Inc., is a national provider of scalable, fiber technology solutions serving many of America's largest businesses and communications service providers. The broad Spectrum Enterprise portfolio includes [networking and managed services solutions: Internet access, Ethernet access and networks, Voice and TV solutions](#). The Spectrum Enterprise team of experts works closely with clients to achieve greater business success by providing solutions designed to meet their evolving needs. For more information, visit enterprise.spectrum.com.