INFOGRAPHIC

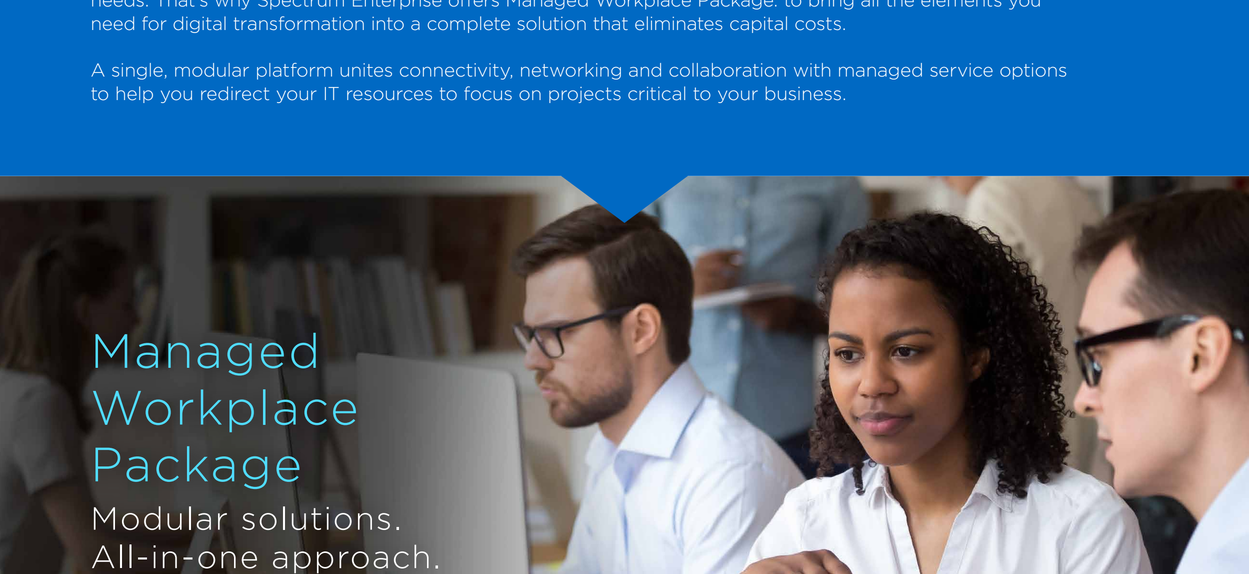
DISCOVER A SIMPLE, SUSTAINABLE AND SECURE NETWORK SOLUTION

Gain enhanced reliability, security and performance with Spectrum Enterprise® Managed Workplace Package — the all-in-one connectivity, equipment and collaboration networking solution.

When it comes to managing IT, there's always more: More users. More locations. More apps. More threats. More challenges as business requires ever-increasing performance for teams on site, at branch locations or working remotely.

Managing disjointed network hardware and services from different vendors for connectivity and communications only makes it harder to implement new capabilities to meet your ever-changing operational needs. That's why Spectrum Enterprise offers Managed Workplace Package: to bring all the elements you need for digital transformation into a complete solution that eliminates capital costs.

A single, modular platform unites connectivity, networking and collaboration with managed service options to help you redirect your IT resources to focus on projects critical to your business.



SOLVING YOUR CHALLENGES

Enhance performance, avoid outages

Between cloud applications, remote work and the Internet of Things, your need for uninterrupted bandwidth will only increase.

WITH FLEXIBLE SOLUTIONS

Dedicated Fiber Internet

- Dedicated, symmetrical, high-speed internet service.
- Backed by our industry-leading service-level agreement that includes a 100% uptime guarantee.
- 4-hour mean time to restore service.†
- 100%, 24/7/365 U.S.-based support.

FOR REAL RESULTS

- More productivity with fewer interruptions.
- A better digital experience for customers and employees.
- Scalability to meet ever-changing needs.

†4-hour mean time to restore service service-level agreement.

$1,467

Average per-minute cost of downtime, as estimated by IT leaders.[1]

90%

Potential opex savings with Managed Network Edge delivered by Cisco Meraki vs. traditional networking technologies.[2]

SOLVING YOUR CHALLENGES

Rein in costs

More efficient management of your network can help cut total cost of ownership. Likewise, managed services can replace the capital expense of pricey hardware with a predictable monthly cost.

WITH FLEXIBLE SOLUTIONS

Managed network services

- Managed and co-managed service options available.
- Includes installation, setup and ongoing management.
- The ability to bring multiple services, sites and endpoint devices online quickly without additional license fees.
- Easier troubleshooting.
- Works with existing, on-premises equipment.

FOR REAL RESULTS

- Free up IT time and resources to focus on your business.
- No license or network equipment to buy.
- Includes network hardware, maintenance and repairs.
- Fewer IT resources required for day-to-day network management.
- One predictable and transparent cost.

SOLVING YOUR CHALLENGES

Simplify and strengthen security while keeping pace with emerging risks

Bad actors can cost you in revenue, reputation and productivity. Invest in protection against the latest cyberthreats and proactively monitor and secure your network.

WITH FLEXIBLE SOLUTIONS

Advanced network security

- Multi-layered protection.
- Advanced firewall.
- Unified threat management with malware and intrusion protection.
- Automatic updates.
- Proactive alerts.

FOR REAL RESULTS

- Proactively monitor, assess and respond to network threats.
- Provide peace of mind.
- Keep pace with evolving cyber risks and requirements.

76%

of organizations have suffered at least one ransomware attack.[3]

<35%

of organizations in one survey said they are fully successful with their network visibility architecture.[4]

SOLVING YOUR CHALLENGES

Full network visibility and control

Hardware systems with varied maintenance schedules and IT dashboards that don't talk to each other make managing a network tougher than it needs to be.

WITH FLEXIBLE SOLUTIONS

Management portal

- Intuitive cloud-based interface accessible from anywhere.
- Centralized control over policy, access and identity.
- Full visibility of network performance, endpoint devices, cameras and sensors.
- Customized alerts.
- Real-time analytics.

FOR REAL RESULTS

- Faster troubleshooting and resolution.
- See and control your network from anywhere.
- Detect anomalies before they become problems.
- Gain new insights with end-to-end visibility into your network.

SOLVING YOUR CHALLENGES

Replace expensive and inflexible communications systems

Legacy phone equipment is challenging to maintain and lacks the interactive features that employees and customers expect.

WITH FLEXIBLE SOLUTIONS

Unified communications and collaboration

- Videoconferencing, calling, messaging, meetings and virtual workspaces in one secure application.
- Integrates with hundreds of third-party business apps and other Spectrum Enterprise solutions.
- Includes connectivity, network equipment and management.
- Easily and quickly add new phone numbers, devices, offices and remote teams.
- Moves ongoing calls seamlessly between softphones, desk phones or mobile devices with one tap.

FOR REAL RESULTS

- Take your business communications with you inside or outside the office.
- Better engagement and collaboration.
- Enhanced productivity.
- Exceptional customer experiences.
- Easily scale to meet your ever-changing business needs.
- Reduce capex without the need to buy and maintain an on-premises legacy phone system or other telecommunications equipment.

75%

of enterprises plan to improve customer experience by 2024 with cloud-based, multi-channel applications that integrate unified communications as a service.[5]

13%

The smart office market is expected to grow from $45B in 2023 to $86B by 2028 — a CAGR of more than 13%.[6]

SOLVING YOUR CHALLENGES

Create a safer and smarter workplace

Connected cameras and environmental monitoring are essential for a secure, productive and energy-efficient workplace. But they often lack the integration to reach their full potential.

WITH FLEXIBLE SOLUTIONS

Smart Spaces*

- Smart cameras.*
- Environmental sensors for heat and humidity.*
- Building management system integration.

FOR REAL RESULTS

- Get notified of environmental issues before they cause unplanned downtime.
- Conserve energy and reduce your facility's carbon footprint through real-time environmental monitoring.
- Gain better control of access to secure areas.

SOLVING YOUR CHALLENGES

Support and secure a mobile workforce

You don't have to sacrifice security or policy enforcement when devices connect to your network from offsite.

WITH FLEXIBLE SOLUTIONS

Teleworker*

- Securely connect employees working from home to your office network.
- Simple-to-install device provides an instant, separate and secure connection to your network from the employee's home.

Remote Access*

- Easily provide mobile employees with secure access to your network.
- Give mobile employees the same firewall protection and threat management available in the office.
- User-friendly security application for personal devices.

Virtual Edge*

- Create secure connections and better traffic management to cloud service providers.

FOR REAL RESULTS

- Extend your security solutions across locations, devices and remote employees.
- Give employees access to network resources from anywhere.
- Enable secure, direct access from your network to essential cloud service providers.

40%

of enterprises benefit from optimized operational efficiency and enhanced security from leveraging SD-WAN and cloud-based security.[7]

*Managed Workplace value-add solutions are available for an additional monthly recurring cost.

ONE SOLUTION. ONE PLATFORM. ONE PARTNER.

Discover how Spectrum Enterprise Managed Workplace Package makes networking and collaboration simpler, more reliable and more secure for your teams — wherever they work.

Learn more

1. "2022 Data Protection Trends Report," Veeam, 2022.
2. "Reducing Total Cost of Ownership with Cisco Meraki," Cisco, 2023.
3. "2022 Data Protection Trends Report," Veeam, 2022.
4. Ann Bednarz, "Cloud Environments Challenge Network Visibility," Network World, August 17, 2022.
5. "IDC FutureScape: Worldwide Future of Connectedness 2023 Predictions," IDC (Doc. #US48726822), October 27, 2022.
6. "Smart Office Market Size & Share Analysis — Growth Trends & Forecasts (2023-2028)", Mordor Intelligence, 2023.
7. "IDC FutureScape: Worldwide Future of Connectedness 2023 Predictions," IDC (Doc. #US48726822), October 27, 2022.

About Spectrum Enterprise

Spectrum Enterprise, a part of Charter Communications, Inc., is a national provider of scalable, fiber technology solutions serving many of America's largest businesses and communications service providers. The broad Spectrum Enterprise portfolio includes networking and managed services solutions: Internet access, Ethernet access and networks, Voice and TV solutions. The Spectrum Enterprise team of experts works closely with clients to achieve greater business success by providing solutions designed to meet their evolving needs. For more information, visit enterprise.spectrum.com

©2024 Charter Communications. All rights reserved. Spectrum Enterprise is a registered trademark of Charter Communications. All other logos, marks, designs, and otherwise are the trademarks and intellectual property of their respective third-party owners. Not all products, pricing and services are available in all areas. Pricing and actual speeds may vary. Restrictions may apply. Subject to change without notice.

SE-MS-IG011_v2