

Enterprise Internet



Connect systems, people and applications.

For businesses that need to connect systems, people and applications at their facility or branch offices, Enterprise Internet provides fast, reliable and cost-effective access to the internet or cloud-based applications while delivering an enterprise-grade experience.

Available in a range of speeds up to 1 Gbps, the solution provides peace of mind with a service-level agreement (SLA) that includes a 6-hour mean time to restore (MTTR) service and 99.9% uptime that covers all the way to the hand-off point at your location.

Product highlights

- **Reliable performance:** Improve business productivity through an internet service you can depend on to deliver reliable connectivity.
- **Enterprise-grade service experience:** 100%, 24/7/365 U.S.-based support, local technicians and client service managers accountable for issue resolution.
- **Transparent pricing:** Contracted pricing with multiple term options, which contains no data caps or overage penalties and aligns with budget planning needs.
- **Nationwide reach:** Available on the local, regional or national level.

Key features

- Multiple speed tiers available up to 1 Gbps.
- Network management portal that provides visibility and support.
- Installation and on-site support provided by local technicians.
- A single contact point for support.

Other available services

Dedicated Fiber Internet: Achieve dedicated, high-speed, scalable nationwide internet connectivity, with symmetrical upload and download speeds, bandwidth up to 100 Gbps and backed by a 100% uptime SLA that covers all the way to the hand-off point at your location.

Secure Dedicated Fiber Internet: Connect with confidence when you integrate fast, dependable, dedicated fiber internet service with enterprise-level cybersecurity protection in one, affordable and remarkably simple solution backed by a 100% uptime SLA that covers all the way to the hand-off point at your location.

Wireless Internet: Connect to the internet via a wireless solution that helps keep your business running with temporary or secondary internet access over 4G or 5G LTE Advanced technology. This all-inclusive wireless internet service comprises equipment, installation and support.

About Spectrum Enterprise

Spectrum Enterprise, a part of Charter Communications, Inc., is a national provider of scalable, fiber technology solutions serving many of America's largest businesses and communications service providers. The broad Spectrum Enterprise portfolio includes [networking and managed services solutions: Internet access, Ethernet access and networks, Voice and TV solutions](#). The Spectrum Enterprise team of experts works closely with clients to achieve greater business success by providing solutions designed to meet their evolving needs. For more information, visit enterprise.spectrum.com.