

ROOMNET

Provide a luxury in-room guest experience that distinguishes your hotel and drives brand loyalty.

An elegant and intuitive entertainment platform for guests

Transform your in-room entertainment (IRE) with the streaming apps guests want through the power of a familiar TV streaming platform. With ROOMNET, you can modernize your IRE while enhancing your ability to promote your property, spotlight your amenities and strengthen your brand.

ROOMNET, paired with TV Streaming Access (TVSA) from Spectrum Business®, empowers your guests to reliably access the programming options they enjoy at home via a clean, sophisticated TV interface. The easy-to-use IRE platform lets users find their desired entertainment, information and services through the TV in their room.

Provide a five-star experience

ROOMNET provides hotel guests with simple and intuitive access to live TV via Spectrum Business TVSA, which includes more than 200 channels and on-demand content, any streaming application available in the Apple App Store® and guest services via the hotel app — all from a hotel-branded homepage.

Interactive guides and advanced search features help users easily navigate to the desired content.

Delivered over a dedicated fiber connection, the live TV programming is less susceptible to weather-related disruptions. This ensures uninterrupted, high-quality live TV for guests. ROOMNET seamlessly integrates with your existing hotel property management system (PMS) to enable features such as contacting housekeeping or ordering in-room dining. Guests can book hotel services or access the hotel digital guide via the in-room TV or hotel app, boosting on-site spend.

Protect guests' personal credentials by providing a reset button that allows them to manually remove their app logon data at any time. Guests can also take comfort in knowing that their credentials will be automatically cleared through the PMS upon checkout.

Product highlights

- Improved reliability
- Simple and familiar interface
- Built-in privacy and security
- Intuitive navigation and seamless access to content and personalized services
- Customizable, branded home screen to promote on-site amenities

Product value

- Upgrade the guest experience and reduce front desk calls and inquiries.
- Strengthen brand visibility and service promotion for greater revenue opportunities.
- Accelerate installation and maintain less equipment.
- Increase operational efficiency with a user-friendly administrator interface.

Streamline platform management

A hotel-branded interface promotes the hotel's amenities and services, as well as local attractions, directly on the in-room TV. Hotel staff can quickly and easily add, change or remove content (such as menus, guides and offers) via a user-friendly administrator interface.

Save time and money

With the app-based solution, there is no need to invest in head-end equipment or satellite infrastructure, reducing costs and setup time. Intuitive navigation, seamless access to content and personalized services reduce front desk calls and inquiries.

Simplify with a single provider

Spectrum Business offers ROOMNET as part of its broad portfolio of hospitality-specific video, internet, networking, security and voice solutions. Using a single provider for all services reduces complexity and support coordination.

When you work with Spectrum Business, you experience the advantages of partnering with a single, seasoned technology provider. We are ready to help you deliver a five-star guest experience with connectivity and entertainment technology that is reliable, scalable and secure — all backed by local technicians and 100% U.S.-based support, available 24/7.

Key features

- Dedicated private fiber connection for live TV and in-room TV streaming
- 200+ channels of live TV programming, including local broadcast and regional sports, and on-demand content
- PMS integration and an easy-to-use management system for staff
- Local technicians and 24/7 support
- Manual credential clearing at any time or automated clearing upon checkout

[Learn more](#)

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