Operate more securely, efficiently and at peak performance



Federal government agencies need their networks and communications to operate securely, efficiently and at peak performance. It's crucial to partner with a technology provider that understands how to turn your purpose into a plan of action.

Spectrum Enterprise®, a part of Charter Communications, is a partner that can power secure, next-generation networks, cloud and IT infrastructure solutions for every mission. We offer a diverse portfolio of federal solutions across networking, connectivity and communications to ensure resilience and to speed recovery. Our consultative approach to serving federal government agencies will help you identify the best solutions to meet agency needs.

Increase operational efficiency.

Our government connectivity solutions offer exceptional ways to reduce costs, ensure flexibility and promote operational efficiencies now and as your network continues to evolve. We can easily add services without costly infrastructure changes, reducing your total cost of ownership (TCO).

Maintain business continuity.

Our technology solutions, strategies and support enable you to quickly adapt to whatever comes your way. So you can expect the unexpected and lead your agency through uncertainty with the confidence that your network will keep up.

Secure your organization.

Help protect your network and critical data to maintain public trust. With private network and government cybersecurity solutions, you can implement enhanced security against cybercriminals and bad actors on your ever-changing network.

Operate anywhere.

Spectrum Enterprise federal solutions enable your employees or military personnel to work from anywhere with secure VPNs to your network. This empowers your agency to continue to operate no matter the situation and attract skilled employees from around the country.

Deliver network diversity.

Networks are carefully designed and implemented to ensure that they are not exposed to network issues or failures. Spectrum Enterprise offers true geographic and carrier diversity into your network which ensures that alternative paths are available for network traffic in the event of a failure.

Evolve legacy systems.

Migrating from legacy systems doesn't have to be difficult. We can transition your network to a more modern SD-WAN architecture or implement a hybrid WAN to help you migrate over time. This enhances cross-agency collaboration with fast, reliable digital connectivity that enables connection to multiple databases and the cloud.

Scale and build for the future.

Our diverse network and services seamlessly integrate across your agency and other federal departments for rapid deployment. And our private nationwide network of dense fiber reaches more than 8,500 municipalities and private connections to the public cloud.

Optimize performance.

Strengthen your IT with our expertise and fully managed services that mitigate risk, automate updates and solve your biggest technology challenges - so your IT team is free to focus on key objectives.



Technology that works for you.

Our portfolio is purpose-built to shoulder the mission-critical challenges facing the federal government. Whether the task at hand is improving constituent service delivery, ensuring seamless cross-collaboration between agencies or securing citizen data, our solutions welcome the responsibility of connecting and protecting our nation today and tomorrow.

One team, with government contracting experience, to guide and advocate

• Client services, project management, local construction — all in one team.

Self-service portals

· Product visibility, control and troubleshooting with near real-time status and reporting.

Proactive nationwide network monitoring and tech support

• U.S.-based representatives that answer calls within 30 seconds and remain in contact until issues are resolved prepared to support your mission 24/7/365.

Powerful service-level agreements (SLAs)

- SLA coverage of your entire network, including the connection to your premise equipment.
- 99.99% uptime SLA with four-hour service restoration.

Our federal solutions portfolio:

Internet and networking



Internet

- Fiber Internet Access
- Spectrum Business Internet®
- Wireless Internet
- Wireless Internet Backup



WAN

- Ethernet Services
- Wavelength Services
- Cloud Connect



Managed Network Services

- Managed Cloud Security
- Enterprise Network Edge
- Managed Network Edge
- Managed Router Service
- DDoS Protection



Managed LAN

· Managed WiFi

Voice and Unified Communications



- Enterprise Trunking
- Hosted Call Center
- Unified Communications with Webex
- Unified Communications with RingCentral





- Set Back Box TV
- Fiber Connect Plus TV
- TV Streaming Access

Learn more

enterprise.spectrum.com/federal

About Spectrum Enterprise

Spectrum Enterprise, a part of Charter Communications, Inc., is a national provider of scalable, fiber technology solutions serving many of America's largest businesses and communications service providers. The broad Spectrum Enterprise portfolio includes networking and managed services solutions: Internet access, Ethernet access and networks, Voice and TV solutions. The Spectrum Enterprise team of experts works closely with clients to achieve greater business success by providing solutions designed to meet their evolving needs. For more information, visit enterprise.spectrum.com.

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