

Keep your agency up and running — and ready for anything



Spectrum Enterprise offers connectivity, security and collaboration solutions that will help prepare your network infrastructure ahead of the next disruption.

When citizen health and safety are at stake, every second counts. Constituents rely on government most when disaster strikes, and they still expect essential digital services to be available 24/7/365. Yet only 22 percent of state and local government leaders see their IT organizations as very prepared to respond to a disaster or other disruptive event.¹

Spectrum Enterprise has a deep understanding of the challenges governments face during business continuity planning, from constrained budgets to limited technical resources. Whether you're preparing for an unexpected IT disruption or an extended time of uncertainty, we're here to help. We offer a diverse portfolio of services across networking, connectivity and communications to enhance your resilience and speed recovery. Our consultative approach to serving government organizations will help you identify the best solutions for your unique needs.

Streamline connectivity

Support your citizens and employees with highly reliable internet and backup options.



Fiber Internet Access: A reliable internet connection means everything to your organization's productivity, efficiency and growth. Get the consistent high-speed and low-latency connectivity you need through our private fiber network. As a facilities-based provider, we monitor our network 24/7/365 and have the infrastructure to handle unexpected surges in demand for bandwidth. Fiber Internet Access comes backed by a 99.99 percent uptime service-level agreement (SLA) and a four-hour mean time to restore — not just respond. Our networking and connectivity experts can also help your agency develop high-availability designs to meet your business continuity goals.



Wireless Internet Backup: Address network redundancy needs with an all-inclusive backup internet solution that offers automatic failover to a 4G LTE connection and an uninterruptible power supply. We also provide our turnkey Wireless Internet solution as an alternative or supplement to Fiber Internet Access connections.

Strengthen security

Enhance network management with solutions that protect your organization from cyberattacks.



Managed Security Service: Guard against disruptions from viruses, malware and data breaches with flexible, fully managed services that ensure security measures are always up-to-date. We offer unified threat management, as well as a managed firewall with VPN to support remote access and secure your data when essential government work needs to take place off site.



DDoS Protection: Spectrum Enterprise can help your agency outmaneuver volumetric attacks. Distributed denial of service (DDoS) protection automatically detects and mitigates attacks while allowing internet-based resources to remain accessible to your workforce and the public.

Support collaboration

Keep employees connected to maximize accessibility to the public and each other.



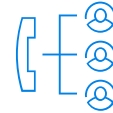
Ethernet Services: Equip your organization with fast and secure private WAN connectivity that delivers high reliability and predictable performance. Ethernet connections separated from the public internet can help facilitate rapid retrieval of backups — whether in the cloud, data centers or mirrored databases — so you can restore operations quickly.



Managed Router Service: Improve your network performance and support dynamic routing protocols for better network efficiency and enable automatic failover to a secondary internet connection. You can also support a high-availability network design with optional secondary routers.



Cloud Connect: Make your access to essential data and applications in the cloud more resilient. Cloud Connect provides a private, secure Ethernet connection to major cloud service providers that separates your traffic from the public internet.



Enterprise Trunking: Guard against disruptions to your phone service or call quality issues from unusually heavy traffic. Enterprise Trunking offers multiple service options that can provide automatic rerouting, equipment redundancy and full path diversity to ensure you never miss a call.



Unified Communications: Conduct business online how and where you want with our Unified Communications with Webex solution. Even if employees must work remotely during an emergency, they can still access the voice and collaboration tools they rely on — such as calling, messaging, desktop sharing and more — to serve the public.



Managed Network Edge: Gain better insight and control of your SD-WAN with this all-in-one networking solution. Managed Network Edge provides intelligent routing to prioritize critical applications, while automatically rerouting traffic to other connections on the network in the event of an outage. Delivered over the Cisco Meraki platform, the solution also offers exceptional security features, intuitive dashboards, reporting and support.

Why government agencies choose Spectrum Enterprise

Our IT experts understand the unique pressures that state and local governments face. For more than 20 years, agencies have counted on us to deliver the technology, strategies and support they need to build resilience. As one of the largest network services providers, our fiber network is designed to withstand disruptions and is built to be undersubscribed at normal conditions so it can accommodate redirected traffic in the event of a network disruption. Not only that, our managed services teams are constantly monitoring your network. We provide local technicians and U.S.-based support available 24/7/365 to help manage unexpected circumstances.

Let us help you explore ways to fortify your operations so employees and citizens have access to what they need when it matters most.

Learn more

enterprise.spectrum.com/government

1. [“Thriving Amid Uncertainty: State and Local Governments Focus on Network Resilience.”](#) Center for Digital Government, 2020.

About Spectrum Enterprise

Spectrum Enterprise, a part of Charter Communications, Inc., is a national provider of scalable, fiber technology solutions serving many of America's largest businesses and communications service providers. The broad Spectrum Enterprise portfolio includes [networking and managed services solutions](#): [Internet access](#), [Ethernet access and networks](#), [Voice](#) and [TV solutions](#). The Spectrum Enterprise team of experts works closely with clients to achieve greater business success by providing solutions designed to meet their evolving needs. For more information, visit enterprise.spectrum.com.

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