

WELCOME TO TV STREAMING ACCESS

Streaming video the way your patients and visitors want it

Thank you for choosing TV Streaming Access

Your patients and visitors can now stream live and on-demand programming on their personal devices anywhere in your facility with an IP connection.

With the Spectrum Enterprise TV app, your patients and visitors can:

- **Watch TV anywhere in your facility** from their personal mobile devices (iOS® and Android™), tablets and computers in addition to Apple TV and Roku devices.
- **Enjoy simultaneous streams** so each patient or visitor can choose their own programming on their personal device.
- **Resume the entertainment** that they started watching on the TV in their room throughout the facility on their personal device.
- **Find content fast** with advanced search, filter and favorites functionality.

Getting started is fast and easy

Patients and visitors can visit the Apple App Store®, Google Play Store® or Amazon Appstore to download the Spectrum Enterprise TV app and connect to the facility's authenticated WiFi network to watch on personal device and tablets.



To view TV Streaming Access on a computer patients and guests can visit SpectrumEnterpriseTV.com while connected to your network.



Your patients and visitors will look for the icon above in their designated app store.



TIP

You can choose to add channel bundles to your Spectrum Enterprise TV lineup at any time. Contact your sales rep for details.



We support these devices and OS version numbers:

- **Android:** all major Android™ smartphones and tablets running Android™ 7 or higher.
- **iPhone, iPad or iPod touch** running iOS® 13 or higher.
- **Kindle Fire Phone:** all Kindle Fire models except the first generation.
- **Mac:** Safari 11 or higher, Firefox 63 or higher, or Chrome 69 or higher.
- **PC:** Chrome 69 or higher, Firefox 63 or higher, or MS Edge 16 or higher.
- **Roku:** All third-generation or higher devices



Have questions? We're here to help.

Contact Spectrum Enterprise™ Support
Client care: **1-888-812-2591**
Please have your account information available.