

GUIDE

Spectrum Enterprise

DDoS Protection

Quick start guide

The information contained in this Quick Start Guide is provided solely as a resource to help customers navigate and use the DDoS Protection Service portal. Nothing contained in this Quick Start Guide shall constitute an agreement, representation, warranty, or guarantee of any kind.

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Table of contents

Accounts	3
Analytics.....	4
Asset/IP Scope Status.....	4
Asset/IP Scope Details.....	4
Reporting	5
Security and Operational Events.....	5

Welcome to Spectrum Enterprise DDoS Protection

Thank you for choosing DDoS Protection on your internet service! This guide will provide commonly used features within our DDoS management system.

To access the new portal experience, navigate to:

<https://spectrumenterprise.radwarecloud.com>

For additional resources, visit

<https://enterprise.spectrum.com/support/user-guides.html>

Activate your account

After service activation, an email will be sent to initialize your account. To complete this step, click the ACCEPT INVITATION link within the email titled:

“You’ve been invited to join Spectrum Enterprise DDoS’s Cloud Service Management System”

From:

“Spectrum Enterprise DDoS Cloud Services”

CloudServices@radwarecloud.com



Add users

From the portal, select the Accounts menu (👤), then select Users from the menu. Click the add user icon (+ User) and the Invite User window will open. Enter the email of the user to be invited along with the level of access. Click Send Invite.



Edit or remove users

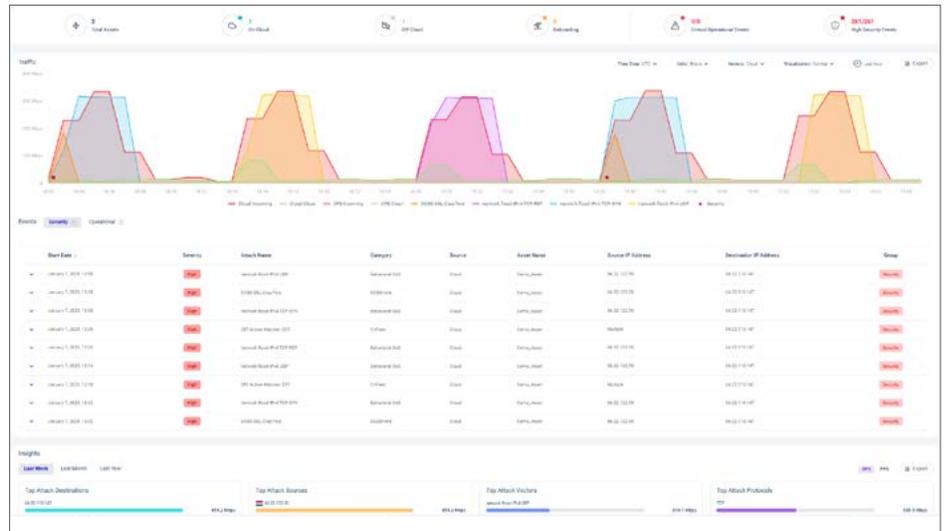
From the portal, select the Accounts menu (👤), then select Users from the menu. Click the user needing to be edited or removed. To Edit, click the (✎) icon and proceed with changing the name or permissions. To remove account, click the (🗑️) icon and confirm the action.

Analytics

Upon log in, users will land on the Overview Screen. This summary page provides the status of DDoS events, a graphical representation of traffic statistics* for the assets monitored by Spectrum Enterprise DDoS Protection, and a table listing the most recent DDoS events.

* NOTE: Traffic statistics are only available for traffic diverted through the scrubbing centers.

The insights section at the bottom of the page displays information specific to DDoS events per the selected time range (last week (default), Last Month and Last Year), including Top Attack destinations, Top Attack Sources, Top Attack Vectors, and Top Attack Protocols.



Asset/IP Scope Status

From the sidebar menu on the left side of the portal, select the assets menu (🏠), then select Assets (circuit ID) from the menu. Here, the IP Scopes protected by the DDoS platform will be listed with the following statuses:

- Off-Cloud: Traffic is normal and not actively being scrubbed for an attack.
- On-Cloud/On-Cloud BGP Pending: Abnormal traffic has been detected and all traffic is being actively scrubbed.

Asset/IP Scope Details

From the portal, select the Assets menu (🏠), then select Assets from the menu. Select the specific assets to provide a more detailed view.



Reporting

To see or configure reports, select the Reports option from the Security icon (🔒) on the sidebar menu.

System Attack reports are auto generated after an attack has been mitigated. Additionally, Users can configure Custom designed reports on the following scenarios:

- Overview
- Security Events
- Analytics
- Attack

To create a new report, click the (+) icon, then follow the prompts to configure the report. To modify an existing report, click the edit icon (✎) on the line of the report definition to make changes. Once you are finished, click Save.

Security and Operational Events

To view details for a specific DDoS Security or Operational Event, click on the security event icon (🔒) on the sidebar menu and select the appropriate option.

Events Details

The Security page presents a table of all DDoS attacks. The Operational page presents a table of all operations that have been taken on the asset(s) monitored for DDoS attacks.

About Spectrum Enterprise

Spectrum Enterprise, a part of Charter Communications, Inc., is a national provider of scalable, fiber technology solutions serving many of America's largest businesses and communications service providers. The broad Spectrum Enterprise portfolio includes [networking and managed services solutions: Internet access, Ethernet access and networks, Voice and TV solutions](#). The Spectrum Enterprise team of experts works closely with clients to achieve greater business success by providing solutions designed to meet their evolving needs. For more information, visit enterprise.spectrum.com.